

# CHJC STRATEGIC PLAN

2024-2027

## MISSION:

“Creating opportunities to enhance lives, one relationship at a time.”

## VALUES:

Safety & Permanency  
Respect & Compassion  
Integrity  
Excellence  
Stewardship

## VISION:

“At CHJC, we envision a community where individuals live and thrive in stable, safe and emotionally supportive environments.”

Workforce	To reduce turnover, enhance staff and client satisfaction, and increase workforce expertise and Agency stability, CHJC will strengthen recruitment, training, and retention capabilities.
Schools	To meet the evolving needs of schools across the tri-county region, CHJC programs will be a primary resource of mental health services.
Community Based Services	To meet needs identified, CHJC will mitigate traditional residential losses by optimizing locally appropriate campus-based services.
Foster Care	To meet the needs of youth, CHJC will create capacity for appropriate foster care placements by redesigning a comprehensive foster parent recruitment, retention, and training strategy.
Service Expansion	To increase our programming footprint and impact throughout the region, CHJC will identify new venues and partners for essential service implementation and expansion.
Clinic Compliance	To ensure compliance and enhance viability, CHJC’s Community Clinic will meet NYS regulatory and quality metrics while maximizing revenue potential.
Brand Recognition	To ensure our long-term ability to serve the most vulnerable youth, families, and individuals in our community, CHJC will be recognized as the legacy provider of quality health and human services.
Financial Stability	Through sound fiscal policies and practices, CHJC will maintain our ability to meet client and community needs.